

Notice of References CitedApplication/Control No.
09/307,187Applicant(s)/Patent Under
Reexamination
FRIEDLAND ET AL.Examiner
Rebecca M BachnerArt Unit
2163

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U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-5,111,391	05-1992	Fields et al.	705/9
	B	US-6,321,205	11-2001	Eder, Jeff	705/40
	C	US-5,619,695	04-1997	Arbabi et al.	709/100
	D	US-5890134	02-1996	Fox	705/9
	E	US-5,943,652	08-1999	Sisley et al.	705/8
	F	US-6,289,340	09-2001	Puram et al.	705/11
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

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	U	Dietz, Dennis. Matthew Rosenshine. "Optimal Specialization of a Maintenance Workforce". IIE Transactions. May 1997.
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